

# Escalating Financial Inclusion Through Branchless Banking as a Solution to Poverty Eradication

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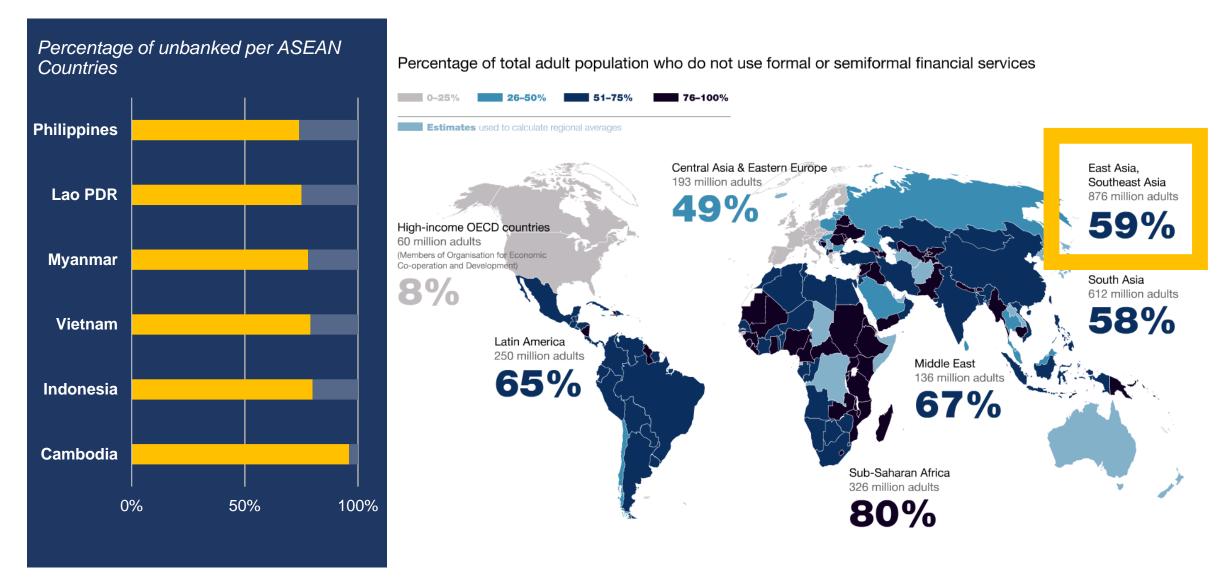
### Increasing financial inclusion can reduce poverty rate

### Relationship Between FII and Poverty Rate



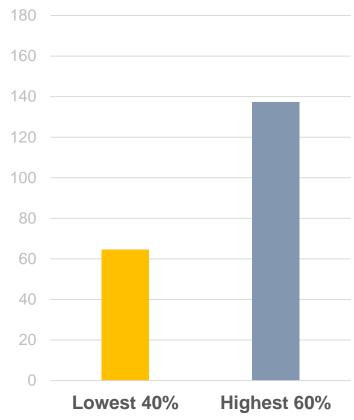


### Financial inclusion in ASEAN Countries is still low



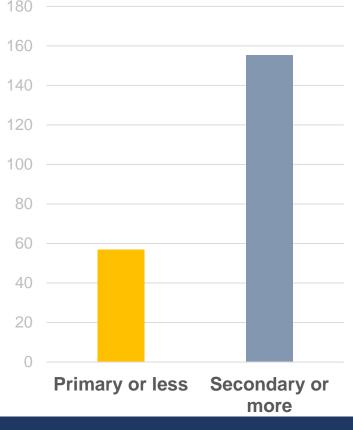
### People do not demand financial service

Account at financial institution based on income (in cumulative % for Indonesia, Cambodia, Lao PDR, Myanmar, Philippines, Vietnam)



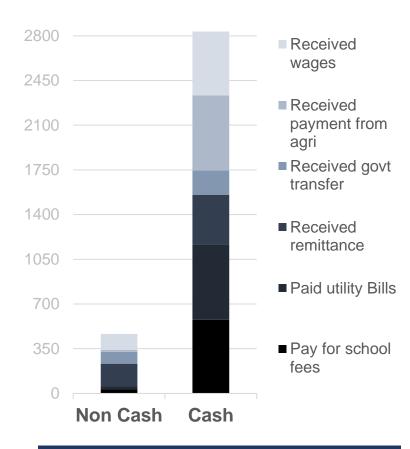
Low Income Level

Account at financial institution based on education level (in cumulative % for Indonesia, Cambodia, Lao PDR, Myanmar, Philippines, Vietnam)



Low Education Level

Payment using cash vs. non-cash (in cumulative % for Indonesia, Cambodia, Lao PDR, Myanmar, Philippines, Vietnam)



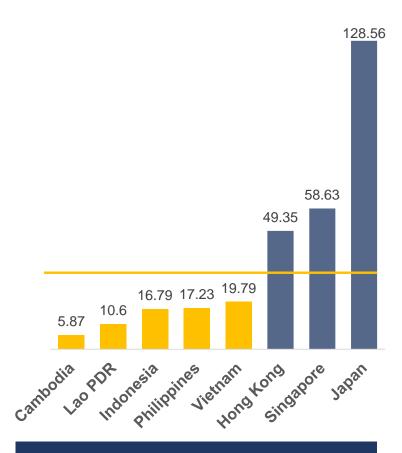
Cash Based Culture

Source: Worldbank

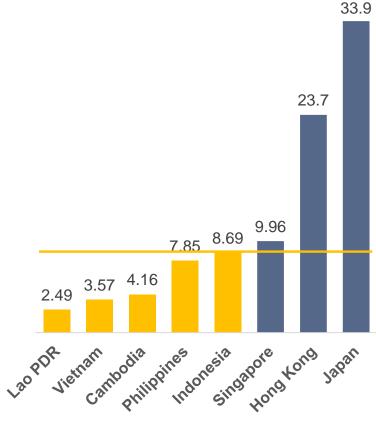
### Financial infrastructure *supply is inadequate*

Number of ATM per 100,000 adults

Commercial bank branches per 100,000 adults



Low ATM Number



Few Bank Branches

US\$ 400,000

Average cost of building physical bank office in Indonesia

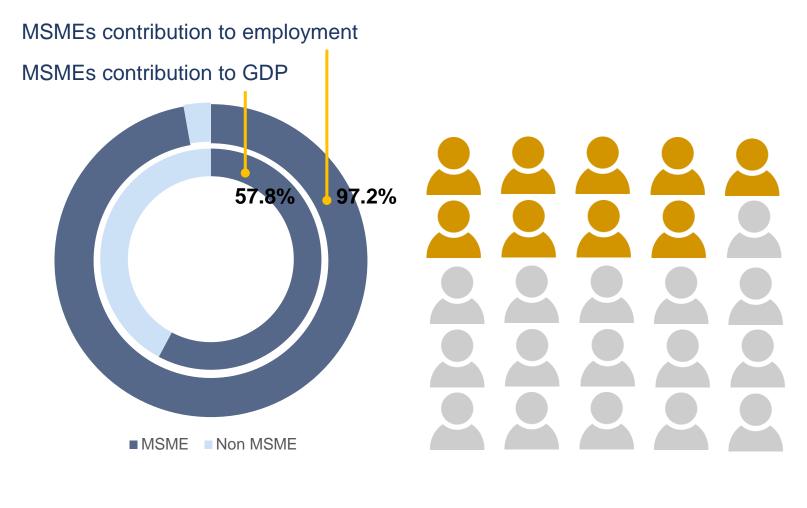
US\$ 9,000

Average cost of initial installment and maintenance of ATM in Indonesia

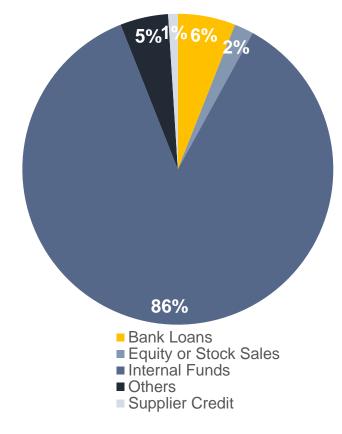
Costly infrastructure obstruct the deployment of financial inclusion

Source: Worldbank, Kompas News, Republika News

### MSMEs is crucial but MSMEs can't get loans



MSMEs source of funding in **ASEAN** 



They rely on internal fund

Source: Worldbank, ADB

MSMEs is the backbone of ASEAN

Only 38% of MSMEs claim, they can get access to proper financing

# Solution: Increasing access to financial service by branchless banking



### With Simplified Due Diligence

- Full name
- Residential address
- Place and date of birth
- Work details

### Benefit for Customers

- No longer need to use scarce time and financial resources to travel
- More flexible deposit, transaction, and loan amount
- Affordable transaction cost

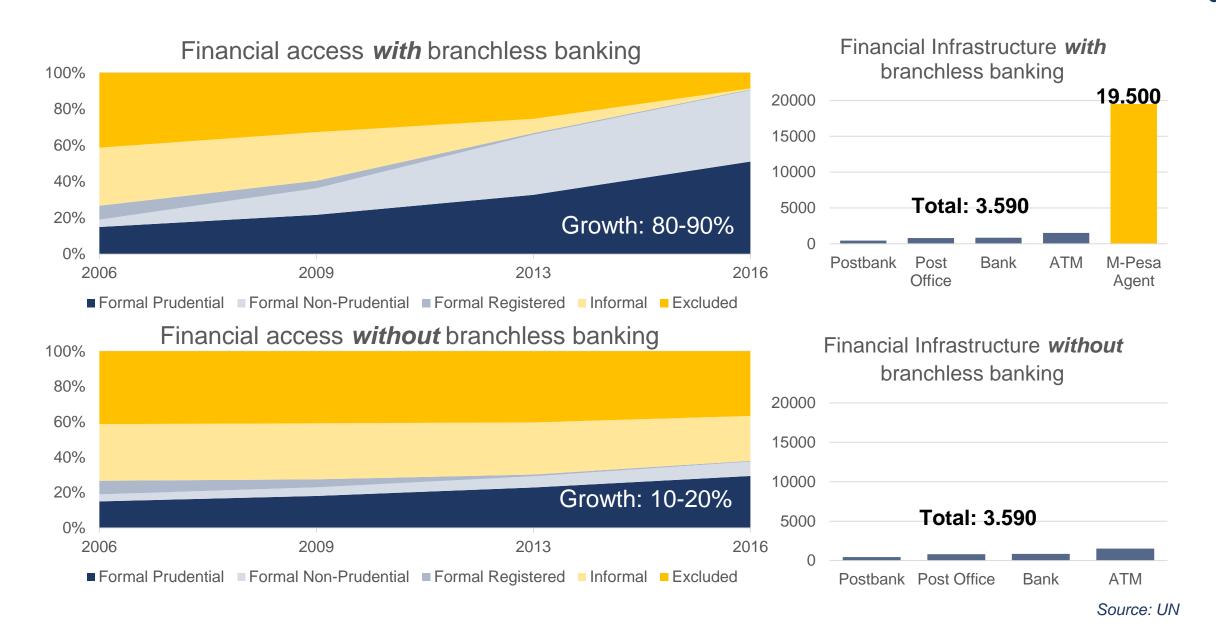
### Benefit for Banks and Agents

- For banks: control risk, manage cost, enable growth
- For agents: new source of income, get financial knowledge

# Implementation Roadmap

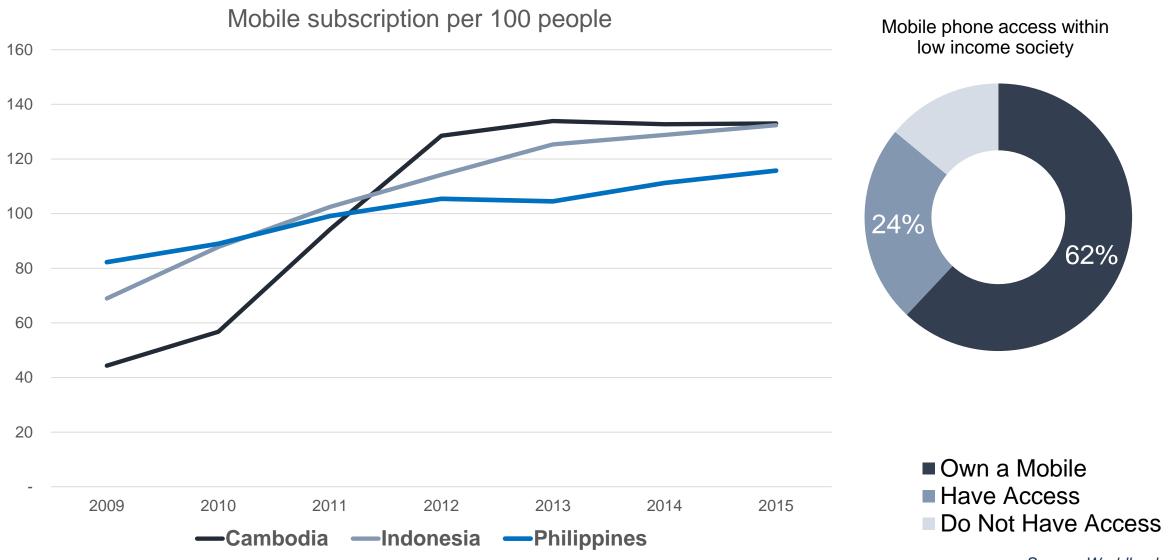
Phase 1	Phase 2		Phase 3
Preparation & Development	Enhancement	Expansion	Tech Integration
<ul> <li>Business process, organization design, and change management</li> <li>Risk management</li> <li>Distribution channel management</li> <li>Training system</li> <li>Audit</li> <li>Technology</li> <li>Related legal license</li> </ul>	<ul> <li>Implementing Pilot Project in several areas with detail KPI</li> <li>Evaluation</li> <li>Improvement from the Pilot Project</li> </ul>	Commercial roll out by:  - Creating partnership with telco company and technology startups - Branding and marketing - Reaching out customers	<ul> <li>Evaluating area of improvement</li> <li>Integrating more advance technology to enhance business process, such as blockchain</li> </ul>
Legal permis government	ssion from , central bank		

# Growth will be slow if branchless banking is not implemented



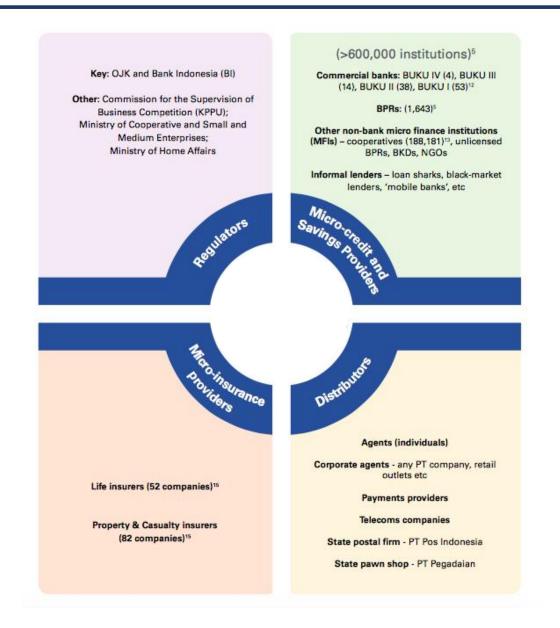
# Q&A

# Appendix 2: Mobile penetration in ASEAN

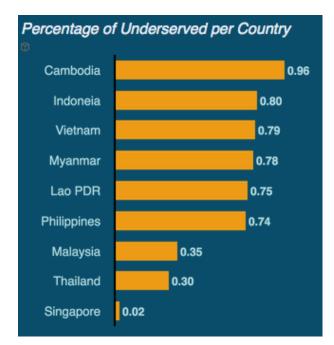


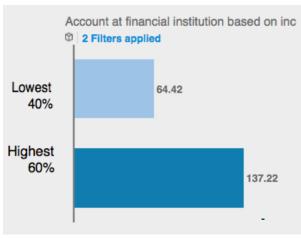
Source: Worldbank

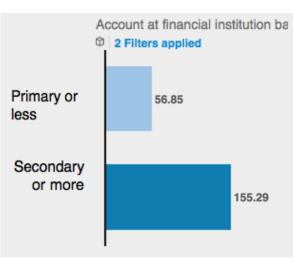
# Appendix 3: Related stakeholders for branchless banking

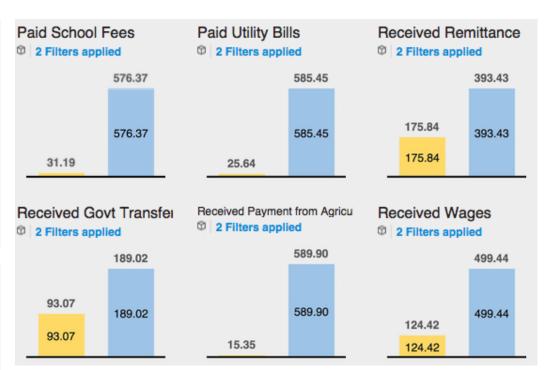


# Appendix 4: Original SAP Charts



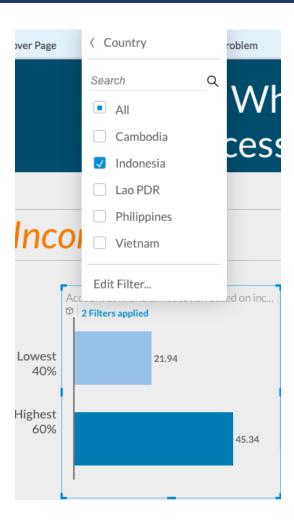






# Appendix 5: Original SAP Charts (cont.)

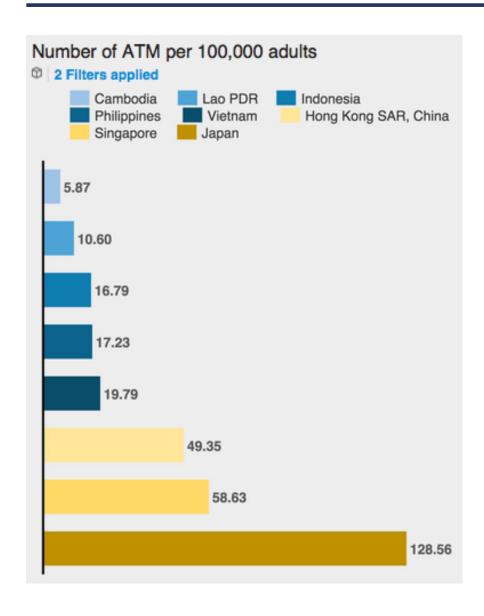


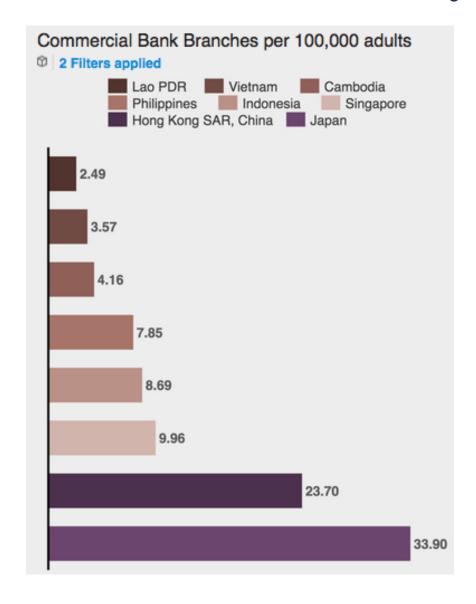


# Appendix 6: Original SAP Charts (cont.)



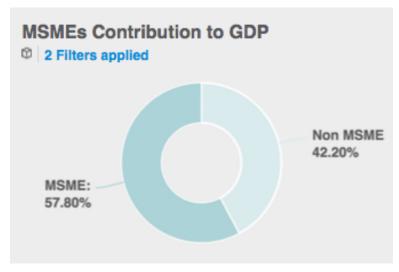
# Appendix 7: Original SAP Charts (cont.)

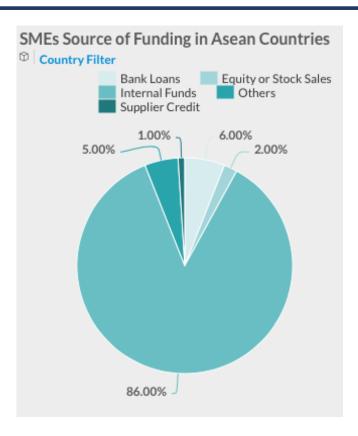




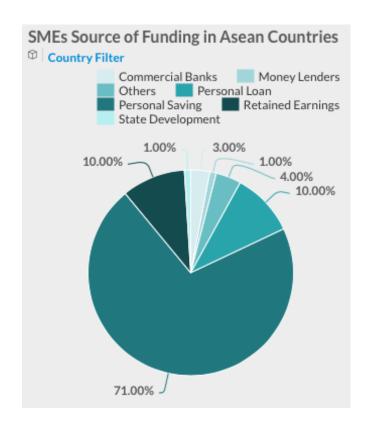
# Appendix 8: Original SAP Charts (cont.)

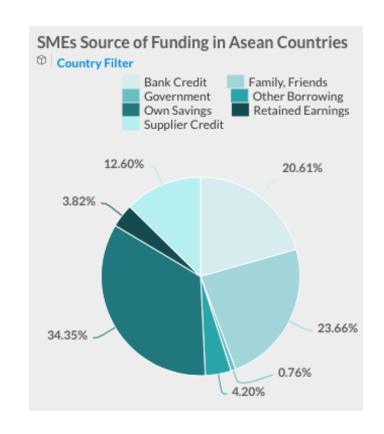


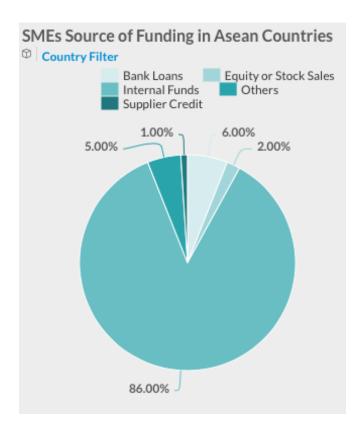




### Appendix 9: Original SAP Charts (cont.)







Thailand Myanmar Indonesia

# Appendix 10: SDG 8 Focus Objectives

- Promote development-oriented policies that support creativity and innovation, and encourage the formalization and growth of micro-, smalland medium-sized enterprises, including through access to financial services
- Strengthen the capacity of financial institutions to expand access to banking, insurance and financial services for all
- Sustain per capita economic growth in accordance with national circumstances and, in particular, at least 7 per cent gross domestic product growth per annum in the least developed countries

### Appendix 11: Data set

SMEaccesstofinancex	IISX	
		ACCOUNT V
CATEGORY	COUNTRY	INDICATO
Don't have access	Indonesia	Access
	Philippines	Accest
	Vietnam	Acces:
Have access	Indonesia	Acces:
	Philippines	Acces:

https://www.imf.org/external/hp/seminars/eng/2015/jica2015/pdf/1-81.pdf

SMEsourceoffinar	ncingxisx	
	ACCOU! S	hares
COUNTRY	INSTRUM	
Indonesia	Bank I	0.06
	Equity	0.02
	Interna	0.86
	Others	0.05
	Suppli	0.01

 https://www2.deloitte.com/content/dam/Deloitte/sg/Documents/financial-services/sea-fsi-digital-banking-smail-medium-enterprisesroess pdf

3) http://www.switchasia.eu/fleadmin/user\_upload/Publications/2016/Green\_Finance\_Stud

ACCOUNT Percentage of Unbanked

0.96

0.80

0.75

0.35

y - 2016 - Myanmar.pdf

ACCOUNT	Pop Below tl	Financial Inclusion Index	
COUNTRY			
Argentina	32.20	30.85	
Australia	0.00	69.48	
Brazil	8.00	53.66	
Cambodia	21.00	6.42	

https://data.worldbank.org/

FIIxPovertyRatexisx

COUNTRY
Cambodia
Indoneia
Lao PDR
Malaysia

https://data.worldbank.org/

countrypercentageunbanked

### mobilephonesubsciptionper\_4099

	ACCOU! Mobile subs per 100
COUNTRY_NAME	CALCUL
Cambodia	Perioc
East Asia & Pacific	Perioc
Europe&Central Asia	Perioc
Indonesia	Perioc
Latin America&Caribean	Perioc

### https://data.worldbank.org/

0		
	ACCOUNT	Score
CALCULATIONS	YEAR	
Periodic	2006	100.10
	2009	99.90
	2013	00.00

ACCOUNT	Amount
	1,510.00
	ACCOUNT

https://www.un.org/development/desa/dsod/wpcontent/uploads/sites/22/2017/04/Matu-Mugo-and-Evelyne-Kilonzo-UN-SDGs-Paper5May/2017-Kenya-Financial-Inclusion.pdf

### bankrefusalreasonsxlsx

	ACCOUNT	Shares
COUNTRY	INDICATOR	
Vietnam	Don't kno	28.00
	Inability t	7.00
	Insufficie	23.00
	Lack of C	53.00
	Lack of F	20.00

http://www.unido.org/fileadmin/user\_media/UNIDO\_Worl\_ dwide/Offices/UNIDO\_Offices/Viet\_Nam/Annex\_-\_Presentation\_on\_Working\_Draft\_Technical\_Report.pdf

FINDEXEXCELxlsx\_6643

CATEGORY COUNTRY\_NAME INDICATE

Account (% age 15+) [ts] Afghanistan WP.

Albania WP.

Algeria WP.

https://data.worldbank.org/